

From the Japan Tourism Agency to everyone who uses a GoTo travel business

～ Conditions for using GoTo Travel ～

Users of the GoTo Travel Campaign agree to the following conditions by applying for eligible products.

1. You are a resident of Japan
2. When traveling, you check your body temperature (e.g. with a thermometer) every morning. If you have a fever or have a cold, you follow the instructions from the public health center. Also, if you are using a smartphone, you can use the contact confirmation app.
3. You follow the "new travel manners" during travel. At all times, you avoid speaking too loudly or visiting overly crowded places.
4. At your accommodation etc., you have your temperature measured at check-in, and provide identification. You follow public health guidance at all time in locations such as restaurants and baths and avoid acting in a manner that may lead to infection. Note: If you falsify details of your residence, you may be charged with fraud.
5. If you have a fever of 37.5 degrees or higher during temperature measurement, you wait in the area specified by each facility. You contact a health center for instructions. You follow the instructions of your accommodation facility.
6. Groups of young people, elderly people who are vulnerable to illness, and travel involving meals with many people are generally considered to be high risk. If you do this, you should travel appropriately, taking all necessary steps to prevent infection.
7. Prior to the start of your tour, you sign a form indicating that the tour operator is using the GoTo Travel Campaign.

Documents

You need to present ID at the start of your tour and at accommodation facilities. This ID should include your name, address and photo (examples: a driver's license, passport, residence card, special permanent resident certificate, etc.). If you do not have an ID with your name, address, and photo, you can use two documents in combination. This combination could be (1) + (1) or (1) + (2) from the documents listed below.

1. Certificate of health insurance, etc., Certificate of long-term care insurance, pension certificate, etc.
2. Student ID, company ID, qualification certificate issued by a public institution

Contact confirmation app





Morning health check



Enjoy eating without speaking too loud



Moderate conversations on transportation



Wear a mask



Avoid crowds



Wash hands/disinfect



Avoid touching souvenirs too much and pick your own souvenirs.